

Our offices are closed

Please don't worry, you can still speak to us over the phone, by email or through social media.

We're here to help

We acknowledge these are difficult times for everyone and that for some people their home will not feel like a safe place. If you feel worried about your own safety or someone in your community, please contact us.



Housing

Our housing teams are here to support you, and to ensure your safety we will always try to contact you by telephone or video call first. If you have any questions around lettings, mutual exchanges or your community please contact us.

Paying your rent

You can pay your rent as normal, via Direct Debit, online or over the phone. However, please contact us if you're worried about paying your rent. We want to help and we will not take any unreasonable action with those struggling to pay their rent as a result of the impact of Covid-19.

Repairs & services

We are relaxing our temporary suspension of non-emergency repairs. This means that where it is safe to do so, in addition to emergency repairs, we can now complete some non-essential repairs to your home.