

We want to make sure that your new home meets your expectations, and is clean, empty and in a good state of repair and decoration when you pick up your keys.

These are the standards we aim to achieve with every new letting:

External

The garden must not be overgrown and will be clear of any belongings and rubbish.

Any features must be safe. For example, there will be no broken paving or other trip hazards.

Internal

The whole property, including sheds, loft space, garages and store cupboards, must be empty of all belongings and rubbish, except where items such as carpets and blinds are left by agreement.

The property will be free from nicotine staining caused by former tenants smoking inside.

The walls will be in good decorative condition and free from nails, screws and excessive picture hooks. It's important to note that they may not be painted in colours of your choice.

All of the fixtures and fittings must be free from damage.

The kitchen and bathroom must have standard non-slip flooring.

Cleanliness

The property must be clean. This includes kitchen cupboards, worktops, windows and doors. Walls and floors should be free from dirt and grease, while bathroom fixtures and fittings should be free from limescale.

Utilities

If you have a credit meter, we will try and make sure debts from previous tenants are cleared and you are given a key.

In some cases, we may need to carry out work after you have moved in. If this is the case, we will arrange a convenient time to visit.

Any questions?

If you have any questions about what to expect when moving into your new home, please talk to your Housing Officer who will be happy to help.