

“How to” Contact the office

Suffolk Housing Society

Our Customer Service Team are generally your first point of contact, they will deal with your call whether you are reporting a repair, seeking advice, making a complaint, or if you wish to make a rent payment over the telephone.



They can be contacted on:
01284 767224

Our fax number is:
01284 701573



Our email address is:
office@suffolkhousing.org

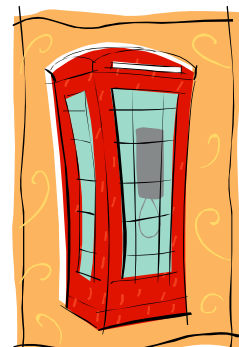
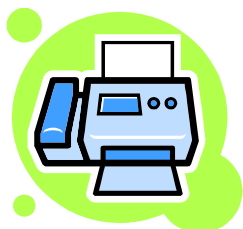
Our text number is:
07797800661

Our postal address is:
**Old Mission House, St Botolph's Lane,
Bury St Edmunds, Suffolk.
IP33 2AX**



Our website is:
www.suffolkhousing.org

All staff have direct dial telephones with voice mail facilities and you will find these numbers on the reverse of this sheet.



Sue Philp	Operations Director	01284 773440
Hazel Egan	Housing Services Manager	01284 773446
Heidi Adams	Housing Officer	01284 773437
Kirstie Banham	Housing Officer	01284 773447
Richard Harger	Housing Officer	01284 773445
Rob Longfoot	Housing Officer	01284 773439
Justin O'Connor	Technical Services Manager	01284 773443
Peter Dyson	Technical Services Officer	01284 715398
Richard Baker	Technical Services Officer	01284 773442
Ian Dodds	Arrears Controller	01284 773438
Mary Moeser	Arrears Assistant	01284 773441

Sheltered Housing Schemes

Carolyn Laws	Scheme Co-ordinator at Field View	01359 232226
Kathy Boxall	Scheme Co-ordinator at Parkway House	01284 706402
Sue Palmer	Scheme Co-ordinator at St Marys Close	01639 713111
Janet Smith	Scheme Co-ordinator at Fornham House	01473 728844
Allison Cooper	Scheme Co-ordinator at Trafalgar House,	01473 715828



**To report an out of hours emergency
telephone
Invicta Telecare on 01732 781976**

